

JOINBASH TERMS OF SERVICE

Last Updated: February 2, 2026

Effective Date: February 2, 2026

Version: 1.0

IMPORTANT: PLEASE READ THESE TERMS CAREFULLY

These Terms of Service ("Terms") constitute a legally binding agreement between you and Joinbash, a Wyoming limited liability company ("EAO Holdings," "Company," "we," "us," or "our").

By creating an account or using joinbash, you agree to be bound by these terms. If you do not agree, do not use our platform.

These terms contain an arbitration agreement and class action waiver that affect your legal rights. Please read section 16 carefully.

1. ACCEPTANCE OF TERMS

1.1 Agreement

By accessing or using the JoinBash mobile application and related services (collectively, the "Platform"), you agree to be bound by these Terms, our Privacy Policy, and any additional terms that may apply to specific features.

1.2 Eligibility

You must be at least 18 years old to use JoinBash, and by using the platform, you represent and warrant that you are at least 18, have the legal capacity to enter into a binding agreement, are not prohibited from using the platform under applicable law, are not located in or a resident of any country subject to comprehensive U.S. sanctions, are not on any U.S. government prohibited or restricted party list, and will comply with these Terms and all applicable laws.

1.3 Changes to Terms

We may modify these Terms at any time and will provide notice of material changes by email, in-app notification, or by posting the revised Terms with a new effective date, and your continued use of the Platform after the changes take effect constitutes acceptance of the modified Terms.

For material changes, we will provide at least 30 days' notice before the changes take effect.

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2. PLATFORM DESCRIPTION AND ROLE

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IMPORTANT: THIS SECTION IS CRITICAL TO UNDERSTANDING OUR RELATIONSHIP

2.1 What JoinBash Is

JoinBash is an online platform that connects event hosts ("Hosts") with event participants ("Participants"). We provide technology and services that enable users to discover, create, and register for events.

2.2 What JoinBash Is NOT

JoinBash is a platform and marketplace, not an event organizer, venue operator, or entertainment company, and we do not organize, own, control, or operate any events listed on the Platform, employ, supervise, direct, or control event Hosts, guarantee the quality, safety, legality, or occurrence of any event, verify the accuracy of event descriptions or Host representations, provide insurance or liability coverage for events, or assume responsibility for the conduct of Hosts or Participants.

2.3 NOT A FINANCIAL INSTITUTION

JoinBash is not a bank, escrow service, or money transmitter, does not hold funds on behalf of users beyond facilitating transactions through third-party payment processors, all payment processing is conducted by licensed third-party providers, and platform credits and wallet balances are subject to the terms described in Section 5.

2.4 Independent Relationship

Hosts are independent individuals or entities, not employees, agents, or representatives of EAO Holdings. The relationship between Hosts and Participants is directly between those parties. We merely facilitate connections through our Platform.

2.5 No Fiduciary or Other Relationship

These Terms do not create any fiduciary, partnership, joint venture, agency, franchise, or employment relationship between JoinBash and any user, or between users themselves. No user has the authority to bind JoinBash or another user to any obligation.

2.6 No Endorsement

Listing an event on JoinBash does not constitute our endorsement, recommendation, or approval of that event, Host, or any associated content.

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3. USER ACCOUNTS

3.1 Account Creation

To use certain features, you must create an account and agree to provide accurate, current, and complete information, maintain and promptly update your account information, keep your login credentials confidential, notify us immediately of any unauthorized access, and accept responsibility for all activities under your account.

3.2 One Account Per Person

You may only maintain one personal account. Creating multiple accounts may result in termination of all accounts.

3.3 Account Security

You are responsible for maintaining the security of your account. We are not liable for any loss or damage arising from unauthorized use of your account due to your failure to protect your credentials.

3.4 Authentication Methods

We support authentication via email and password, Google Sign-In, and Apple Sign-In, and you are responsible for the security of any third-party authentication services you use.

4. USER ROLES AND RESPONSIBILITIES

4.1 ALL USERS MUST:

All users must comply with all applicable laws and regulations, provide accurate information, treat other users with respect, not engage in harassment, discrimination, or abusive behavior, not use the Platform for illegal purposes, not attempt to circumvent Platform security or restrictions, not scrape, harvest, or collect user data, not upload malicious software or content, and not impersonate others or misrepresent their identity.

4.2 EVENT HOSTS

By creating an event on JoinBash, Hosts agree to:

A. Hosts assume full and complete responsibility for their events, including event planning and execution, venue arrangements and permits, participant safety and welfare, compliance with all applicable laws and regulations, insurance and liability coverage, food safety (if applicable), alcohol licensing and compliance (if applicable), age restrictions and verification, accessibility accommodations, and emergency procedures.

B. Hosts must provide truthful and accurate event descriptions, disclose all relevant event

details, restrictions, and requirements, update event information promptly if changes occur, and not misrepresent the nature, quality, or features of their events.

C. Hosts must obtain all necessary permits, licenses, and approvals, comply with local, state, and federal laws, ensure appropriate insurance coverage, follow health and safety regulations, and adhere to capacity limits and fire codes.

D. Hosts may set eligibility criteria for their events, but JoinBash does not impose or endorse any discriminatory restrictions, and hosts are solely responsible for ensuring their criteria comply with all applicable anti-discrimination laws and regulations, while JoinBash reserves the right to remove events that violate such laws.

E. Hosts must respond to participant inquiries in a timely manner, provide clear instructions for event attendance, and notify participants of any changes or cancellations.

F. Hosts must honor refund requests for cancelled events, handle refunds in accordance with Platform policies, and not cancel events to avoid refund obligations.

G. Hosts may not create events that violate any law or regulation, promote illegal activities, involve weapons, drugs, or controlled substances, are sexually explicit or involve adult entertainment, promote hate, violence, or discrimination,

4.3 EVENT PARTICIPANTS

By registering for an event, Participants agree to:

A. Participants must provide accurate registration information, disclose any relevant health conditions or requirements, and comply with event eligibility requirements.

B. Participants must make reasonable efforts to attend registered events, follow event rules and Host instructions, behave respectfully toward Hosts and other participants, and not engage in disruptive or dangerous behavior.

C. Participants acknowledge and accept that attendance at events involves inherent risks, that events are organized by independent Hosts and not JoinBash, that JoinBash does not guarantee event safety or quality, that they attend events at their own risk, and that they are responsible for their own safety decisions.

D. Participants are responsible for their personal belongings, and neither JoinBash nor Hosts are liable for any lost, stolen, or damaged property.

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5. FINANCIAL TERMS

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5.1 Payment Processing

All payments are processed through industry-standard, PCI-DSS compliant third-party payment processors. By making payments through the Platform, you agree to the applicable payment processor's terms of service and privacy policy. We accept payment methods supported by our payment processors, including major credit and debit cards.

5.2 Event Pricing

Hosts set their own event prices, which are displayed in USD (or other supported currencies), and all applicable fees are disclosed before payment confirmation.

5.3 Platform Fees

JoinBash may charge processing fees on transactions, which are disclosed at checkout before payment and are non-refundable except as required by law.

5.4 Refund Policy

A. Host-Cancelled Events: If a Host cancels an event, registered Participants will receive a FULL REFUND of the event price to their JoinBash platform credits.

B. Platform-Cancelled Events: If JoinBash cancels an event (e.g., for Terms violations), Participants will receive a full refund.

C. Participant Cancellations: Refunds for participant-initiated cancellations are subject to event-specific cancellation policies set by the Host, platform cancellation deadlines, and applicable processing fees, which may be non-refundable.

D. No-Shows: Participants who fail to attend without cancelling are NOT entitled to refunds unless otherwise specified by the Host.

E. Refund Process: Refunds are credited to your JoinBash platform credits, which may be withdrawn to your bank account subject to KYC verification, and refunds are processed within 5–10 business days.

5.5 Platform Credits and Wallet Balances

JoinBash platform credits ("Credits") are subject to the following terms:

A. Credits are limited-use platform credits, not currency or stored value, non-interest-bearing, represent a right to use platform services rather than a deposit, are not transferable except as expressly permitted by platform features (e.g., group expense splitting), and cannot be exchanged for cash except through the withdrawal process.

B. Credits may be forfeited if an account is terminated due to Terms violations or fraud, to

comply with legal requirements such as court orders or sanctions, after account inactivity exceeding 24 months with prior notice, or upon the death of the account holder, subject to estate claims.

C. Withdrawals require identity verification (KYC), may be subject to minimum withdrawal amounts, and processing times vary depending on the withdrawal method.

5.6 Taxes: You are responsible for any taxes arising from your use of the Platform, including income taxes on earnings (for Hosts) and sales taxes where applicable.

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6. IDENTITY VERIFICATION (KYC)

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6.1 When Required: Identity verification through a certified third-party provider is required to withdraw funds from your platform credits, receive payouts as a Host, and access certain financial features.

6.2 Verification Process

You may be asked to provide government-issued identification and undergo biometric verification (facial matching), with all verification processed by a certified third-party provider.

6.3 Verification Decisions

Verification may be approved, rejected, or require resubmission; rejected users may resubmit with correct documentation, and we reserve the right to restrict features pending verification.

6.4 Data Handling

KYC data is handled in accordance with our Privacy Policy and applicable regulations including AML (Anti-Money Laundering) requirements.

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7. USER-GENERATED CONTENT

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7.1 Your Content

"User Content" includes any content you create, upload, or share on the Platform, including profile information and photos, event descriptions and images, reviews and ratings, and comments and messages.

7.2 Content Ownership

You retain ownership of your User Content, but by posting on JoinBash, you grant us a worldwide, non-exclusive, royalty-free, sublicensable, and transferable license to use, reproduce, distribute, create derivative works of, display, and perform your User Content to

operate and promote the Platform, and this license continues after account termination to display reviews you posted, maintain Platform integrity, and comply with legal obligations.

7.3 Content Standards

You agree not to post content that is false, misleading, or deceptive; infringes intellectual property or privacy rights; is defamatory, libelous, or harassing; contains hate speech or discrimination; is sexually explicit or obscene; promotes violence or illegal activities; contains malware or harmful code; or constitutes spam or unauthorized advertising.

7.4 Content Moderation

We reserve the right to remove or disable access to any User Content, suspend or terminate accounts for content violations, report illegal content to authorities, and cooperate with legal investigations, and although we are not obligated to monitor all content, we may do so at our discretion.

7.5 Event reviews must be based on actual event attendance, be honest and not manipulated, hosts may not offer incentives for positive reviews, and false reviews may result in account termination.

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8. INTELLECTUAL PROPERTY

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8.1 Platform Ownership

JoinBash, including its design, features, content, trademarks, logos, and software, is owned by EAO Holdings LLC and protected by intellectual property laws, and you may not copy, modify, or distribute our intellectual property, reverse engineer or decompile our software, use our trademarks without permission, or create derivative works based on our Platform.

8.2 User License

We grant you a limited, non-exclusive, non-transferable, revocable license to access and use the Platform for personal, non-commercial purposes in accordance with these Terms.

8.3 Feedback

If you provide feedback, suggestions, or ideas about the Platform, you grant us the right to use such feedback without compensation or attribution.

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9. PLATFORM AVAILABILITY

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9.1 No Guaranteed Availability

Platform availability is not guaranteed, and the Platform may be unavailable or interrupted at

any time due to scheduled or unscheduled maintenance, technical issues, bugs or errors, third-party service disruptions, network or infrastructure problems, force majeure events, or any other reason within or outside our control.

9.2 No Liability for Downtime

We are not liable for any damages, losses, or inconvenience resulting from Platform unavailability or interruption, including inability to access events or event information, missed event registrations, failed transactions, or loss of data or content.

9.3 Maintenance Notices

We will endeavor to provide advance notice of scheduled maintenance when practicable, but are not obligated to do so.

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10. DISCLAIMERS AND LIMITATIONS OF LIABILITY

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Please read this section carefully. it limits our liability to you.

10.1 The Platform is provided "as is" and "as available," without any warranties of any kind, express or implied, including but not limited to warranties of merchantability, fitness for a particular purpose, non-infringement, accuracy or completeness, and availability or reliability.

10.2 We make no warranties or representations regarding the quality, safety, or legality of any event, the accuracy of event descriptions, the qualifications or reliability of Hosts, the conduct of Participants, whether events will occur as scheduled, or the suitability of events for any purpose.

10.3 LIMITATION OF LIABILITY

To the maximum extent permitted by law:

A. We are not liable for events created or hosted by users, injuries, accidents, or harm at events, property damage or loss, disputes between users, Host or Participant conduct, event cancellations or changes, venue-related issues, third-party actions or content, force majeure events, or Platform unavailability or interruption.

B. In no event shall EAO Holdings, its officers, directors, employees, or agents be liable for indirect, incidental, special, consequential, or punitive damages, loss of profits, revenue, or business opportunities, loss of data or goodwill, personal injury or property damage, or any damages exceeding the amounts paid by you to JoinBash in the 12 months preceding the claim.

C. If your jurisdiction does not allow certain limitations, they may not apply to you to the extent prohibited by law..

10.4 THIRD-PARTY SERVICES

We are not responsible for third-party services integrated with our platform, including payment processors, identity verification providers, authentication services, and cloud infrastructure providers. Your use of these services is subject to their respective terms and privacy policies.

11. INDENIFICATION

You agree to indemnify, defend, and hold harmless EAO Holdings LLC, its officers, directors, employees, agents, and affiliates from and against any claims, damages, losses, liabilities, costs, and expenses (including reasonable attorneys' fees) arising from your use of the Platform, your violation of these Terms or any law or regulation, your User Content, your interaction with other users, events you create or host, or any claim that your conduct caused harm to a third party, and this indemnification obligation survives the termination of your account and these Terms.

12. ACCOUNT SUSPENSION AND TERMINATION

12.1 You may delete your account at any time through the app settings or by contacting us, and upon deletion, your account will be deactivated, you will have a 30-day recovery window, after which deletion becomes permanent, and any outstanding financial obligations must be settled.

12.2 We may suspend or terminate your account if you violate these Terms, engage in fraudulent or illegal activity, pose a safety risk to other users, fail identity verification, have outstanding unpaid obligations, or at our discretion for any reason with notice.

12.3 Upon termination, your right to use the Platform ceases immediately, outstanding obligations remain enforceable, provisions that should survive termination will survive (see Section 20), platform credits may be forfeited if termination is due to Terms violation or fraud, and otherwise, you may withdraw available platform credit balances within 30 days.

13. PRIVACY

Your privacy is important to us. Our collection and use of personal information is governed by our Privacy Policy, which is incorporated into these Terms by reference. By using the Platform, you consent to our data practices as described in the Privacy Policy.

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14. COMMUNICATIONS

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14.1 By creating an account, you consent to receive electronic communications from us, including account-related notifications, transaction confirmations, event updates and reminders, security alerts, and legal notices.

14.2 Marketing Communications

We may send promotional communications based on your preferences. You may opt out at any time through your account settings or by following unsubscribe instructions.

14.3 Push Notifications

You may control push notification preferences through your device settings and app preferences.

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15. GOVERNING LAW AND JURISDICTION

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15.1 Governing Law: These Terms are governed by and construed in accordance with the laws of the State of Wyoming, United States, without regard to conflict of law principles.

15.2 Jurisdiction

Subject to the arbitration agreement below, any legal action arising from these Terms shall be brought exclusively in the state or federal courts located in Wyoming, and you consent to the personal jurisdiction of such courts.

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16. DISPUTE RESOLUTION AND ARBITRATION

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PLEASE READ THIS SECTION CAREFULLY. IT AFFECTS YOUR LEGAL RIGHTS.

16.1 Before initiating any legal proceeding, you agree to contact us at privacy@joinbash.com and attempt to resolve the dispute informally for at least 30 days.

16.2 If informal resolution fails, any dispute, controversy, or claim arising out of or relating to these Terms or the Platform shall be resolved by binding arbitration rather than in court.

Arbitration shall be conducted by the American Arbitration Association (AAA) under the AAA Commercial Arbitration Rules, by a single arbitrator, in Wyoming or another mutually agreed location, and in the English language.

16.3 CLASS ACTION WAIVER

You and EAO Holdings agree that each may bring claims against the other only in your or its individual capacity and not as a plaintiff or class member in any purported class or representative proceeding, and the arbitrator may not consolidate more than one person's claims or preside over any form of class or representative proceeding.

16.4 The following disputes are not subject to arbitration: small claims court actions (if eligible), intellectual property disputes, and requests for emergency injunctive relief.

16.5 You may opt out of this arbitration agreement by sending written notice to privacy@joinbash.com within 30 days of creating your account, and if you opt out, you may pursue claims in court subject to these Terms.

16.6 If any part of this arbitration agreement is found unenforceable, the remainder shall continue to apply, but if the class action waiver is found unenforceable, the entire arbitration agreement shall be void.

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17. EXPORT CONTROL AND SANCTIONS COMPLIANCE

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17.1 The Platform may be subject to U.S. export control and sanctions laws, and you agree not to access or use the Platform if you are located in or a resident of any country subject to comprehensive U.S. sanctions (currently Cuba, Iran, North Korea, Syria, and the Crimea, Donetsk, and Luhansk regions of Ukraine), are on the U.S. Treasury Department's Specially Designated Nationals (SDN) List, on the U.S. Commerce Department's Denied Persons List or Entity List, or are otherwise prohibited from receiving U.S. goods, services, or technology.

17.2 Compliance Certification

By using the Platform, you certify that you are not subject to any of the restrictions listed above and will not use the Platform in violation of any applicable export control or sanctions laws.

17.3 Consequences of Violation

Violation of export control or sanctions laws may result in immediate account termination, forfeiture of platform credits, and referral to appropriate authorities.

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18. APP STORE TERMS

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18.1 App Store Providers

JoinBash is available through Apple App Store and Google Play Store. Apple Inc. and Google

LLC are not parties to these Terms and are not responsible for the JoinBash application or its content. Your use of the app stores is subject to their respective terms of service.

18.2 Third-Party Beneficiaries

Apple Inc. and Google LLC are third-party beneficiaries of these Terms solely with respect to your use of the Platform through their respective app stores, and have the right to enforce these Terms as third-party beneficiaries.

19. GENERAL PROVISIONS

19.1 Entire Agreement

These Terms, together with the Privacy Policy and any additional terms for specific features, constitute the entire agreement between you and EAO Holdings regarding the Platform.

19.2 Severability

If any provision of these Terms is found invalid or unenforceable, that provision shall be modified to the minimum extent necessary, and the remaining provisions shall continue in full force.

19.3 No Waiver

Our failure to enforce any right or provision of these Terms shall not constitute a waiver of such right or provision.

19.4 Assignment

You may not assign or transfer these Terms without our prior written consent. We may assign these Terms without restriction.

19.5 Force Majeure

We are not liable for any failure to perform due to causes beyond our reasonable control, including natural disasters, war, terrorism, labor disputes, government actions, pandemics, or internet/power outages.

19.6 Notices

We may provide notices to you via email, in-app notification, or posting on the Platform. You may provide notices to us at privacy@joinbash.com.

19.7 Headings

Section headings are for convenience only and do not affect interpretation.

19.8 Third-Party Beneficiaries

Except as expressly provided (see Section 18.2), these Terms do not create any third-party beneficiary rights.

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20. SURVIVAL

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The following sections survive termination or expiration of these Terms:

- Section 2 (Platform Description and Role)
- Section 5.5 (Platform Credits and Wallet Balances) - regarding forfeiture
- Section 7.2 (Content Ownership) - license grant
- Section 8 (Intellectual Property)
- Section 10 (Disclaimers and Limitations of Liability)
- Section 11 (Indemnification)
- Section 15 (Governing Law and Jurisdiction)
- Section 16 (Dispute Resolution and Arbitration)
- Section 17 (Export Control and Sanctions Compliance)
- Section 19 (General Provisions)
- Section 20 (Survival)
- Any other provisions that by their nature should survive

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21. CONTACT INFORMATION

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For questions about these Terms, please contact us:

EAO Holdings LLC

Email: privacy@joinbash.com

Address: 5900 BALCONES DRIVE SUITE 100 AUSTIN, TX 78731

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22. ADDITIONAL TERMS FOR SPECIFIC FEATURES

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22.1 Group features are created for event groups, where members may contribute to and request from group funds, expense requests require approval from group members, and all group funds are subject to these Terms.

22.2 Reviews and ratings must be honest and based on actual experience, manipulation of ratings is prohibited, and we may remove reviews that violate our policies.

22.3 Event Categories

Events are organized into interest-based categories. Hosts are responsible for selecting the most appropriate category for their events, and miscategorization may result in event removal.

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By using joinbash, you acknowledge that you have read, understood, and agree to be bound by these terms of service.

EAO holdings llc, a wyoming limited liability company end of terms of service

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